

THE FUTURE OF SUPPORT

“MONEY, FRIENDS AND MEANING”

Lois Smidt – Beyond Welfare



“SUPPLEMENTARY AND COMPLEMENTARY”

Al Etmanski

The revolutionary idea that services should be called upon to support real lives rather than define peoples' lives.

MUCH MORE TO LIFE THAN SERVICES

- Institutions don't need walls
- The journey continues
- About 'market grooming'
- It will only change when people change it!

Bob Rhodes



LIVESTHROUGHFRIENDS FRAMEWORK

- ✓ Find out what really matters - a direction
- ✓ Remember:
 - “Supplement & Complement”
- ✓ Reciprocal, loving relationships are Key!
- ✓ Major on Problem Solving and Solution Making
- ✓ Help people contribute to, receive from, (and build) ‘community’
- ✓ The work is a Journey - not an episode
- ✓ Not (only) about the money!
- ✓ Show another way





'Social' social services?

In what way are our current care services 'social'?

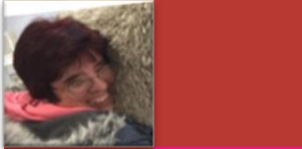
- People served together, often unwillingly
- Often passive and or grumpy
- Asked what they think, often with no change as a result
- Not well informed
- Rationed support or staff time





Surely a 'social' social service would look different

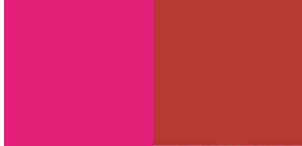
- It would work through networks of member organisations, people sharing skills, expertise and time.
- People would highlight problems or things that could be sorted out.
- People would feel rewarded and recognised for making a commitment.
- Paid support would help people build their skills and ability to work together.
- LA's help people find each other, organise, promote, and troubleshoot.
- Money would be allocated to achieve individual and civic outcomes.





Transforming supported living into local support networks

- 'Support Associations'
- People live close to each other.
 - Choosing to work together
 - Opening up, in time, to others who need support around us
- Have an individual and shared plan to achieve the things that matter to Us.
 - Not just what staff do for us but what we do for each other
- Our own dedicated staff team.
 - Recruiting and training our own staff
 - Responding flexibly to our ambitions, skills and needs
- Person centred management systems.
 - We review our progress
 - We decide with staff how we change
 - Commissioned support and Direct Payments



CHALLENGES FOR EVERYONE!

- CITIZENS WHO NEED SUPPORT
- FAMILIES AND CARERS
- AUTHORITIES THAT PAY FOR SERVICES
- BUSINESSES THAT PROVIDE SERVICES
- PROFESSIONS
- GOVERNMENTS



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