

My Say...My Story – Using the SeeMe approach to develop video profiles

June 2019



A nine month pilot project

Practical implementation of the technology within a specific geographical area

A managed programme of skills development and on the job coaching with the Practice Solutions team

The aim was to:

give people a voice

Explore what changes were required within the organisation to implement the change

Provide the opportunity to grow self esteem and confidence amongst all stakeholders – people using services, workforce, families



The impact of change and trying something new

What did it mean for the people we support?

An insight into the video stories created through the project...



The impact of change and trying something new

What did it mean for the organisation?

- Changes to policies
- Changes to people
- Changes to practice
- How we made the technology fit



The legacy of the pilot project...

- People are proud of their profiles and have used them to self advocate
- The pilot site are still using videos and their has been some take up in other areas
- Linked to Goal Setting and Support planning
- Improved confidence for people and staff
- More efficient induction within the parts of the organisation using video
- Purposeful contract monitoring



Future Development

- Greater focus on sharing knowledge and this way of working across the organisation through the use of existing internal capacity
- External quality assurance
- Applying the approach to managers induction
- The development of more profiles!

