

# Improving healthcare for people with a learning disability

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**Jonathan Ridd**

Paul Ridd Foundation





The Paul Ridd Foundation



@paulriddfound

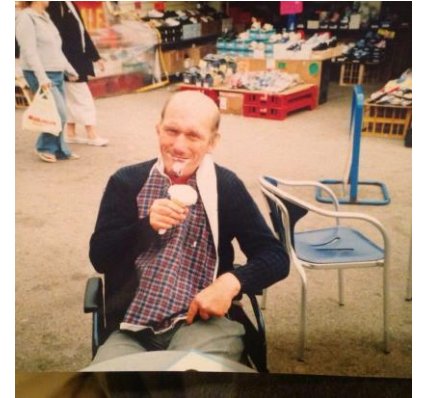
[www.paulriddfoundation.org](http://www.paulriddfoundation.org)



# The Paul Ridd Foundation

A family's journey to  
improve healthcare for  
individuals with a learning  
disability.

Awareness training is the answer



# Paul's story



*“ We as a family have paid the ultimate price for the lack of training, ignorance and complacency”*



See the person not the disability



# Paul's story



- After Paul's death in 2009 there were so many questions to be answered
- Many meetings with the Coroner, SBUHB, Community Health Council and the Ombudsman
- POVA assessment held 12 months after Paul's death
- Ombudsman's investigation and findings, September 2011
- Inquest into Paul's death, May 2013



Awareness training is the answer

The investigation of a complaint by Mrs A and Mr B against Abertawe  
Bro Morgannwg University Health Board

A report by the Public Services Ombudsman for Wales

Case: 201001670

# Key Ombudsman Recommendations

- Learning disability awareness training
- Robust supervision of junior doctors
- Care plans should be put in place for people with learning disabilities

***“Paul’s nursing care on the general ward was abject and a long way below reasonable standards.***

***“It greatly concerns me the dire level of care to which Paul was subjected to on the ward could have happened in the 21st century. I hope to see no further cases like this”*** Peter Tyndall, Public Services Ombudsman for Wales, Sept 2011

# A platform for change

- We lobbied UK and Welsh government
- We spoke in Parliament
- Had meetings with decision makers to create changes



See the person not the disability

# Milestones of change



- The launch of the Pathway Care Bundle by the Welsh Health Minister via 1000 lives campaign was in 2014
- In 2014 we created our logo as a gentle indicator that the person may need a little extra care. It has been officially adopted as the logo to represent adults with learning disabilities in the NHS in Wales.
- We campaigned for an increase in the number of acute learning disability liaison nurses across Wales. When Paul died there were 2, now there are 20.
- With the support of our followers we funded, assembled and distributed 1200 **Learning Disability Logo Packs** to every ward and department in every hospital in Wales
- Alongside the liaison nurse service, we trained over 4,500 Learning Disability Champions within the NHS in Wales,

Awareness training is the answer



In 2018-19 we collected over 5000 signatures for our e-Petition to the National Assembly for Wales to make learning disability training mandatory for NHS staff in Wales.



- This was debated by the Senedd in November 2019 & passed unanimously.
- The Foundation level of this training was launched in Wales on April 1<sup>st</sup> 2022.
- The Enhanced and Advanced levels are currently under development.
- This mandatory training will create lasting change.



Cynulliad  
Cenedlaethol  
Cymru

National  
Assembly for  
Wales

P-05-854 Make learning disability training mandatory for hospital staff

See the person not the disability

# Learning Disability Awareness Training

- We share Paul's Story with nursing and affiliated health professional students in the Universities of Cardiff, Bangor, Swansea, Aberystwyth & USW in their first or second year.
- We carry out Champion Training in their second or third year.
- Over the last 12 months we have spoken to over 800 students in Wales
- Our goal next year is to share Paul's Story within the medical schools in Wales.



Awareness training is the answer

# Access to Healthcare

## Pecyn gwybodaeth mynediad at ofal iechyd

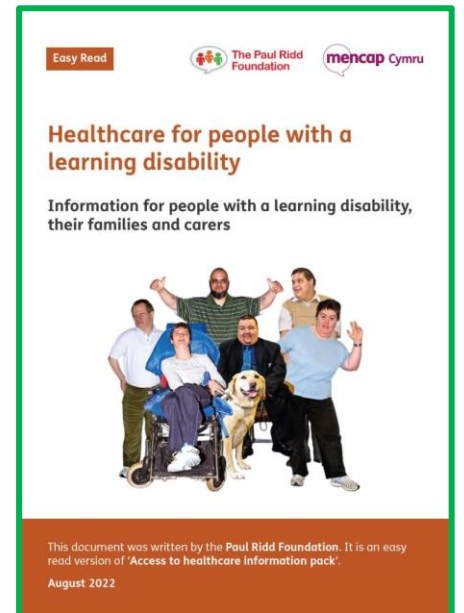
Ar gyfer pobl ag anableddau dysgu, eu teuluoedd a'u gofalwyr



- In conjunction with Mencap Cymru we have created information booklets to be distributed to people with a learning disability, their families and carers
- These came about because many families did not know what support was already available for them
- These booklets empower people to ask for the level of healthcare and support that they are entitled to.
- They are produced in English, Welsh and Easy Read
- Download from our website now!

## Access to healthcare information pack

For people with learning disabilities, their families & carers



Education is the answer



# Healthcare Roadshows across Wales



- Swansea
- Carmarthen
- Merthyr
- Llandudno Junction

- So far we have met with over 350 people with a learning disability, their families & carers
- We have shared our "Access to Healthcare" booklets
- Listened to people's healthcare stories
- Shared information about the resources & support that is currently available.
- We have been supported by Mencap Cymru, Welsh Ambulance, Learning Disability liaison nurses and many more.

Education is the answer



Empowering people  
with a learning  
disability, families &  
carers

Continue to  
work with the  
Universities in  
Wales

To share Paul's  
Story with medical  
schools in Wales

Continue working  
alongside  
secondary care in  
the NHS

# Paul Ridd Foundation Future Plans

Campaign  
alongside  
primary care to  
improve AHCs

Continue to link &  
campaign with  
Welsh  
Government

Work to improve  
awareness  
amongst care  
providers

Establish long  
term funding  
for the  
Foundation



# Thank you

For further information please go to our website:  
[www.paulriddfoundation.org](http://www.paulriddfoundation.org)

 : thepaulriddfoundation

  : @paulriddfound

Awareness training is the key

# Love your health

Learning Disability Wales  
Annual Conference 2023



#loveyourhealth23



Learning Disability Wales  
Anabledd Dysgu Cymru



Gyrfa Cymru  
Careers Wales



dimensions