

Improving healthcare for people with a learning disability

Jonathan Ridd

Paul Ridd Foundation



#loveyourhealth23





The Paul Ridd Foundation



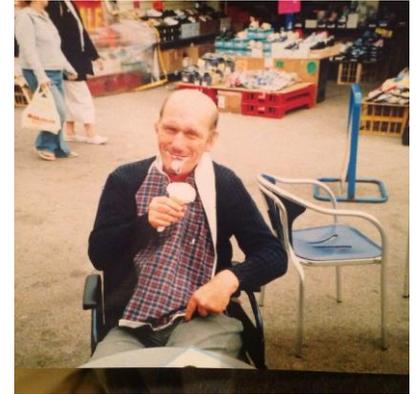
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The Paul Ridd Foundation

A family's journey to improve healthcare for individuals with a learning disability.



Awareness training is the answer

Paul's story



"We as a family have paid the ultimate price for the lack of training, ignorance and complacency"



See the person not the disability

Paul's story

- After Paul's death in 2009 there were so many questions to be answered
- Many meetings with the Coroner, SBUHB, Community Health Council and the Ombudsman
- POVA assessment held 12 months after Paul's death
- Ombudsman's investigation and findings, September 2011
- Inquest into Paul's death, May 2013



Awareness training is the answer

The investigation of a complaint by Mrs A and Mr B against Abertawe Bro Morgannwg University Health Board

A report by the Public Services Ombudsman for Wales

Case: 201001670

Key Ombudsman Recommendations

- Learning disability awareness training
- Robust supervision of junior doctors
- Care plans should be put in place for people with learning disabilities

"Paul's nursing care on the general ward was abject and a long way below reasonable standards.

"It greatly concerns me the dire level of care to which Paul was subjected to on the ward could have happened in the 21st century. I hope to see no further cases like this" Peter Tyndall, Public Services Ombudsman for Wales, Sept 2011

A platform for change

- We lobbied UK and Welsh government
- We spoke in Parliament
- Had meetings with decision makers to create changes



See the person not the disability

Milestones of change



- The launch of the Pathway Care Bundle by the Welsh Health Minister via 1000 lives campaign was in 2014
- In 2014 we created our logo as a gentle indicator that the person may need a little extra care. It has been officially adopted as the logo to represent adults with learning disabilities in the NHS in Wales.
- We campaigned for an increase in the number of acute learning disability liaison nurses across Wales. When Paul died there were 2, now there are 20.
- With the support of our followers we funded, assembled and distributed 1200 **Learning Disability Logo Packs** to every ward and department in every hospital in Wales
- Alongside the liaison nurse service, we trained over 4,500 Learning Disability Champions within the NHS in Wales,

Awareness training is the answer

In 2018-19 we collected over 5000 signatures for our e-Petition to the National Assembly for Wales to make learning disability training mandatory for NHS staff in Wales.



- This was debated by the Senedd in November 2019 & passed unanimously.
- The Foundation level of this training was launched in Wales on April 1st 2022.
- The Enhanced and Advanced levels are currently under development.
- This mandatory training will create lasting change.



Cynulliad
Cenedlaethol
Cymru

National
Assembly for
Wales

P-05-854 Make learning disability training mandatory for hospital staff

See the person not the disability

Learning Disability Awareness Training

- We share Paul's Story with nursing and affiliated health professional students in the Universities of Cardiff, Bangor, Swansea, Aberystwyth & USW in their first or second year.
- We carry out Champion Training in their second or third year.
- Over the last 12 months we have spoken to over 800 students in Wales
- Our goal next year is to share Paul's Story within the medical schools in Wales.



Awareness training is the answer

Access to Healthcare

Pecyn gwybodaeth mynediad at ofal iechyd

Ar gyfer pobl ag anableddau dysgu, eu teuluoedd a'u gofalwyr



- In conjunction with Mencap Cymru we have created information booklets to be distributed to people with a learning disability, their families and carers
- These came about because many families did not know what support was already available for them
- These booklets empower people to ask for the level of healthcare and support that they are entitled to.
- They are produced in English, Welsh and Easy Read
- Download from our website now!

Access to healthcare information pack

For people with learning disabilities, their families & carers



Hawdd ei Ddeall  

Gofal iechyd ar gyfer pobl ag anabledd dysgu

Gwybodaeth ar gyfer pobl ag anabledd dysgu, eu teuluoedd a'u gofalwyr



Cafodd y ddogfen hon ei hysgrifennu gan Sefydliad Paul Ridd. Mae'n fersiwn hawdd ei ddeall o 'Becyn gwybodaeth mynediad at ofal iechyd'.
Awst 2022

Easy Read  

Healthcare for people with a learning disability

Information for people with a learning disability, their families and carers



This document was written by the Paul Ridd Foundation. It is an easy read version of 'Access to healthcare information pack'.
August 2022

Education is the answer

Healthcare Roadshows across Wales



- Swansea
- Carmarthen
- Merthyr
- Llandudno Junction

- So far we have met with over 350 people with a learning disability, their families & carers
- We have shared our "Access to Healthcare" booklets
- Listened to people's healthcare stories
- Shared information about the resources & support that is currently available.
- We have been supported by Mencap Cymru, Welsh Ambulance, Learning Disability liaison nurses and many more.

Education is the answer



Empowering people with a learning disability, families & carers

Continue to work with the Universities in Wales

To share Paul's Story with medical schools in Wales

Paul Ridd Foundation Future Plans

Continue working alongside secondary care in the NHS

Campaign alongside primary care to improve AHCs

Continue to link & campaign with Welsh Government

Work to improve awareness amongst care providers

Establish long term funding for the Foundation

Thank you

For further information please go to our website:
www.paulriddfoundation.org

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  : @paulriddfound

Awareness training is the key

Love your health

Learning Disability Wales
Annual Conference 2023



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Learning Disability Wales
Anabledd Dysgu Cymru



Gyrfa Cymru
Careers Wales



dimensions