



# Welsh Benefits Charter

How Welsh Government and local authorities will work in Wales to deliver Welsh Benefits



This document was written by the **Welsh Government**. It is an easy read version of ‘**Welsh Benefits Charter**’.

**January 2024**





























# Charter outcomes

This is what we want the Charter to achieve:



- More people claiming the benefits they are entitled to.



- Better Welsh policy, that is based on what people need.



- Clear messages about all benefits. People should know and understand what support they can get. They should not feel bad or ashamed to claim benefits.



- Households and communities are stronger. They can deal with money issues easier when something happens.



- Children and young people from homes that do not earn much money are better off. They are supported to have better futures, and reach their potential.



- People rely less on emergency aid like food banks.



- We will check how many people are claiming Welsh Benefits. So we can make sure everyone is getting the benefits they are entitled to.

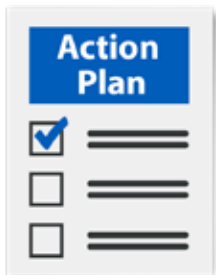


# Using the Charter

By signing up to this Charter, our partners are agreeing to:



- Work with us to make sure the Welsh Benefits System works for the people of Wales.



- Help us develop actions that will make things better for people.

# Checking what we achieve



We will work with partners to develop an evaluation framework. This is a plan for how we measure what we achieve.



We will develop a way to check progress and write reports on it.



We will also check the Charter itself from time to time. To make sure it still works for people.

We agree to the commitments in this Charter. We will work with Welsh Government and other partners to achieve the goals in this Charter. Signed:



Cynghor Castell-nedd Port Talbot  
Neath Port Talbot Council



# More information



If you would like more information about the Welsh Benefits Charter, please write to us by:

## Post:



Tackling Poverty and Supporting Families Division  
Welsh Government  
Rhydycar Business Park  
Merthyr Tydfil  
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